



Australian Government  
Australian Skills Quality Authority

# REPORT

## Audit report: Inspire Education Pty Ltd

Date/s of audit: 20/02/2019

Date report created: 21/02/2019



## Organisation details

Organisation's legal name:	Inspire Education Pty Ltd
Trading name/s:	Inspire Education
RTO number:	32067
CRICOS number:	NA

## Audit team

Lead auditor:	Mark Shrubshall
Assistant/s:	N/A

## Audit details

Application number/s:	ADDVET0030296	
Audit number:	AUDREC0009102	
Audit reason	Application - change	
Address of site/s visited:	Level 19 288 Edward Street, Brisbane City, QLD 4000	
Date/s of audit:	20/02/2019	
Organisation's contact for audit:	Mathew Harris ceo@inspireeducation.net.au	General Manager 1800506509

## Original finding at time of audit

### Audit finding: Compliant

Report completed by: Mark Shrubshall

Practice	Standards for RTOs	Finding
Marketing/ Recruitment	4.1	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	Compliant
Support and Progression	1.7	Compliant
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13,1.14, 1.16	Compliant
Completion	3.1	Compliant
Regulatory Compliance / Governance	2.3, 2.4, 8.2	Compliant

## Background

Summary of organisation and management structure:

- Directors, General Manager, Training Coordinator, Admin Coordinator, Customer Service and Marketing Coordinator.

Scope of registration:

- BSB40215 - Certificate IV in Business
- BSB40515 - Certificate IV in Business Administration
- BSB41015 - Certificate IV in Human Resources
- BSB41415 - Certificate IV in Work Health and Safety

- BSB41515 - Certificate IV in Project Management Practice
- BSB51315 - Diploma of Work Health and Safety
- BSB51415 - Diploma of Project Management
- CHC30113 - Certificate III in Early Childhood Education and Care
- CHC30213 - Certificate III in Education Support
- CHC33015 - Certificate III in Individual Support
- CHC43015 - Certificate IV in Ageing Support
- CHC43115 - Certificate IV in Disability
- CHC50113 - Diploma of Early Childhood Education and Care
- CHC52015 - Diploma of Community Services
- FNS40217 - Certificate IV in Accounting and Bookkeeping
- FNS50215 - Diploma of Accounting
- FNS50217 - Diploma of Accounting
- TAE40116 - Certificate IV in Training and Assessment
- TAE50216 - Diploma of Training Design and Development

Suburb and state of all delivery locations:

- Brisbane for face to face most courses online delivery

Third party usage:

- The organisation uses third parties for the marketing of its courses
- The organisation does not use third parties for the delivery and assessment of its scope of registration.

Core clients/target groups:

- Employed looking for a career change or upskilling

Training Revenue (Funded or fee for service):

- Fee for service

Total number of current enrolments as at audit date:

- 12000

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- information provided by students as part of a student survey or interview.
- information provided directly by Inspire Education Pty Ltd to ASQA
- existing information and records held by ASQA concerning Inspire Education Pty Ltd
- information provided to ASQA's auditors and documentation reviewed during the site audit of Inspire Education Pty Ltd conducted on 20/2/19.
- other publicly available information - including but not limited to, information published on the organisation's and third party websites.

## Audit Sample

Code	Training products	Mode/s of delivery / assessment*	Current enrolments
BSB51415	Diploma of Project Management	Online/Mixed	120
BSB51918	Diploma of Leadership and Management	Online/Mixed	0
BSB42015	Certificate IV in Leadership and Management	Online/Mixed	0
FNS40217	Certificate IV in Accounting and Bookkeeping	Online/Mixed	70
FNS30317	Certificate III in Accounts Administration	Online/Mixed	0

\*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

## Interviewees

Name	Position	Training products
Matthew Harris	General Manager	NA
Andrea Norona	Compliance & Quality Assurance Coordinator	NA
Brittaney Haroy-Wallace	Compliance & quality Assurance Facilitator	NA

## About this Report

This report details findings against the *Standards for Registered Training Organisations 2015* (Standards for RTOs). If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners

## Action required by organisation

Inspire Education Pty Ltd met all requirements for clauses 4.1, 5.1, 5.2, 5.3, 7.3, 1.7, 1.1, 1.2, 1.3, 1.8, 1.13, 1.14, 1.16, 3.1 2.3, 2.4, and 8.2 for the scope of the audit.

- No remedial action is required

